

2025 OPEN LINE RESIDENTIAL WARRANTY TERMS

ALL PRODUCTS	AUTHORIZED SELLERS (ONLINE OR BRICK-AND-MORTAR)	
	IN-GROUND (W3 SKUS)	ABOVE GROUND (W3 SKUS)
	PARTS	
	1 Year*	1 Year*
	*Salt chlorination cells are covered for 3 years parts only.	

Additional warranty coverage details: Warranty applies only to products that were purchased from Hayward or Hayward authorized sellers. Hayward reserves the right to reject warranty claims for any product purchased from unauthorized sellers, including unauthorized internet sites.

Open Line Products: Are approved for sale online and via brick-and-mortar locations. This includes W3 SKUs, Replacement Parts, White Goods, and Accessories. Warranty coverage is for parts only.

Normal wear items are covered for manufacturing defects only (manufacturing defects normally appear within 30 days or less of installation) and excluded from extended parts and labor coverage: Basket-strainers, bottom skirts, cartridges, debris bags, discs, fingers, flaps, footpads, grids, hammers, heater elements, light bulbs, o-rings, pleated filter elements, pump seals, shoes, sweep hose rollers, tires, and wings.

2025 PURCHASED REPLACEMENT PARTS WARRANTY

PRODUCTS	WARRANTY TERMS
White goods, plastic goods, light bulbs, fuses, and wearable items. <i>Examples: Skimmer components, fittings, valves, baskets, plastic cleaner parts, main drain frames and grates, cartridges, and pump seals.</i>	6 months parts warranty only. No labor coverage.
Items that either: Require electricity to operate, interface with electrical components or are comprised of more than 50% metal. <i>Examples: Gas heater and heat pump exchangers, temperature and pressure sensors, VSP drives, pump motors, blowers, fan motors, compressors, robotic cleaner motors and power supplies, circuit boards, flow-switches, UV lamps, and keypads.</i>	1 year parts warranty only. No labor coverage.
XE series Power Ends and single speed Super Pump® TEFC motors.	2 years parts warranty only. No labor coverage.
OmniPL® Retrofit Kit	3 years parts warranty and 1 year labor coverage.